

# Jamie Spurway

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## PERSONAL PROFILE

A qualified, experienced and reflective trainer and facilitator, I am committed to delivering outstanding group events that are transformative in their impact. With expertise in equality and diversity, and a background in psychology, I am an articulate and engaging communicator, confident working with a wide range of groups.

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## KEY SKILLS AND QUALIFICATIONS

- Skilled and intuitive trainer - designed and delivered over 500 training events with over 90% evaluating as 'excellent'
  - Intuitive facilitation skills developed through diverse events: from board strategy sessions and AGMs; to all staff days and workshops with refugee community groups
  - Trainer on Award-winning multi-agency 'Sanctuary Project' on refugee mental health
  - SQA Diploma in Training and Development - qualified in the use of training needs analysis and a wide range of assessment and evaluation tools
  - Outstanding awareness of cultural diversity through five years tour leading in Middle East, Africa and South Asia
  - Expertise in issues relating to refugees, cultural and religious diversity, gender, and tackling violence against women
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## RELEVANT EXPERIENCE

### Freelance trainer, facilitator and speaker for Spurway Training Ltd

Jun 13 ongoing

- Regular clients include Police Scotland, Red Cross, City of Glasgow College and Interfaith Scotland
- Facilitated two board strategies for Scottish Refugee Council, allowing clarity for the development of their current strategic plan. Also facilitated stakeholder input to recruitment of the Chief Executive.
- Frequent contributor to Critical Incident Management training for senior police officers
- Religious Equalities Training Officer for Interfaith Scotland – ongoing part-time role
- Project coordinator for Erasmus+ project on tackling hate speech in youth work settings
- Developed acclaimed new courses on Human Trafficking and Refugee Children for leading law firm and training provider, Legal Services Agency
- Supported the development of short film 'A Strong Man' on violence against women, which won the Charity Award at the Herald Digital Business Awards in 2016
- Developed popular interactive story resource for schools on a refugee's escape from Eritrea to UK

### Training Officer for Scottish Refugee Council

Oct 08-Jun 13

- More than doubled the number of annual training events delivered each year
- Created award-winning 'Sanctuary Project' training for NHS and social services staff
- Delivered courses to highly diverse audiences including Scottish Government and Strathclyde Police, as well as to vulnerable young people and deaf groups
- Delivered train the trainer courses to refugee school speakers and co-trainer colleagues

**Asylum Support Adviser and Information Officer for Scottish Refugee Council** Aug 05-Oct 08

- Communication skills honed through supporting culturally and linguistically diverse client group
- Supported and advocated for people in crisis to access their legal rights

**Tour Leader and Travel Consultant for Explore** Apr 02-Nov 06

- Guided groups around the ancient sites of the Middle East, North Africa and Indian Subcontinent.
- Countries included Libya, Iran, India, Croatia, Greece, Italy, Turkey, South Africa, Syria and Lebanon

## **EDUCATION**

**SQA Diploma in Training and Development** Sep 09-Mar 10

**BA (Hons 2.1) Psychology and Philosophy** Sep 96-Jun 00

Universities of Stirling and California, Irvine

- Study Abroad Exchange Scholar, University of California, Irvine 98-99.
- Dean's Honours list for Psychology (US system for recognising top students)
- Particular academic focus on Social Psychology, Communication and Group Behaviour

**7 Highers and 1 CSYS (English)** Aug 91-Jun 97

High School of Glasgow

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## **VOLUNTEERING**

**Speaker for White Ribbon Campaign** Oct 12 ongoing

Facilitated workshops addressing the role of men in challenging violence against women.

**Speaker for Positive Images Campaign, British Red Cross** Apr 05-Sep 05

Delivered interactive presentations on refugee awareness to school groups. Designed resources for the presentations to help pupils visualise complex information.

**English and Psychology Teacher: Uzbekistan** Mar 01-May 01

Independently designed course structure and teaching materials. Taught in a setting of minimal resources and infrastructure.

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## **FURTHER TRAINING**

Facilitation Skills 6 day Programme – Kinharvie Institute Oct 13 - Jan 14

Mediation Skills – Scottish Community Mediation Centre Oct 13 - Nov 13

'Ketso' facilitation – Dr. Joanne Tippett July 11

Communicating Under Pressure – Management Centre Oct 10

Cultural Awareness and Sensitivity – Refugee Council Oct 09

The Adobe Creative Suite: Photoshop, InDesign and Acrobat – Scott Russell Mar 09

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## **HOBBIES AND INTERESTS**

I am a committed sportsman and enjoy a range of exercise including running, weight training and cycling. I am fascinated by foreign cultures and history, and take every opportunity to travel.