

Keith Smith Consulting

Outcomes, reviews, interim management, and futures

Specialisms

- ❑ organisation analysis, strategic development, and change management
- ❑ reviews
- ❑ consultation exercises, facilitation, and project management
- ❑ governance development

Sample of clients

Age Concern Dorset – review
City University Business School – teaching
BBC World Service – 360° review
International Planned Parenthood Federation – performance review
Southwark Hate Crimes – helpline development
Maytree sanctuary for the suicidal – analysis of development options
DFID – policy development with ethnic minority organisations
Citizens Advice Scotland – strategic development and job evaluation
Royal Scottish Corporation – development of welfare service and grants
Plantlife International - structure review

Area covered

UK, Australia and Africa

Work experience

Voluntary sector consultant for 12 years, also with Compass Partnership
Chief Executive, Broadcasting Support Services (BSS)
Manager of Publishing and Consultancy, Inter-Action Trust – community action
Research Associate, Institute for Development Studies, University of Sussex
Trustee of eight charities including Oxfam and an Australian foundation (current)
Teacher and mountain guide in Africa

Publications

Charitable Status – A Practical Handbook, with Andrew Phillips, DSC
Marketing for Small Publishers, Journeyman Press
People Count – Benchmarks for the HR Function in Voluntary Organisations,

Professional qualifications

MSc (Management and Organisational Consultancy)
Diploma in Business Excellence
Association for Psychological Type qualified to use Myers-Briggs Type Indicator

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