



Specialisms

The people who work in an organisation are its most important resource. My prime interests lie in enabling organisations, large and small, to manage and develop staff and volunteers in ways that are supportive and challenging, and that value diversity.

Over recent years I have worked in the voluntary, community, faith and public sectors, at local, regional and national levels.

I undertake in-house training, open courses, team development, facilitation, short & long term consultancies, and non-managerial supervision & coaching – all designed to meet the specific requirements of the client organisation.

Recent activities include:

Training

- Staff supervision & appraisal
- Conflict management
- Managing change creatively
- Assertiveness/personal development
- Facilitation / trainer skills
- Managing volunteers
- Managing a team

Consultancy

- Management of change
- Team development
- Conference design/facilitation
- Investing in Volunteers
- Policy development
- Organisational planning
- Action learning & coaching

Geographical area covered

I prefer to work in London and the South East.

Work experience

I have been an independent consultant for fifteen years. Before that I worked for Citizens Advice (formerly NACAB) for nine years, as a training development officer. When I first left teaching, I was a trainer for Kent County Council.

Qualifications

Diploma in Training Management; B.A. in history; post graduate certificate in education; Volunteering England licensed training provider, Associate of Citizens Advice and Age Concern England